



# SleepyTenny's Terms of Service (Illustrations)

*These Terms of Service are subject to revision and change without notice. However, the then current Terms of Service shall be applicable to a commission at the time SleepyTenny accepts it.*

- Use of SleepyTenny's works in generative AI and NFT is **STRICTLY FORBIDDEN**.
- By default, commissions are for personal use **ONLY**. Any form of commercialization of the art (shirts, pins, album art, etc) is not allowed unless agreed upon with SleepyTenny beforehand.
  - Any plans for the commercialization of the commissioned piece must be stated upfront and will warrant an additional 10% increase in price.
- Any commission deadline must be stated upfront.
- SleepyTenny reserves the right to refuse any commission that she deems out of her artistic range, or for any other reason.
- Payment must be made via PayPal or a bank transfer (to Maya, Gcash, RCBC, or Security Bank) but can wait until poses and basic composition have been agreed on.
- Prices are in USD, but other currencies are also accepted. Prices in other currencies will be determined according to the exchange rate on the day SleepyTenny and the client agree on the commission.
- SleepyTenny will send updates for every stage she completes (usually sketch, lineart, flat colors, shading, and final rendering) and will not continue to the next stage until the current one is approved. This allows the commissioner to ask for three revisions max per stage. Asking for revisions for previously approved stages will not be allowed.
  - For example: SleepyTenny's lineart stage update has been approved. She sends an update with flat colors. Commissioner asks for a color palette change. This will be accepted and applied. Commissioner asks for a pose change. This will **NOT** be accepted.
- Cancellation is only allowed before the artwork is 50% completed. If the client has already paid and SleepyTenny has not started on the artwork before cancellation is requested, the client will receive a 100% refund (minus any transaction fees and taxes). If SleepyTenny has already started, the refund amount will be determined by the percentage work stages that haven't been started, (minus any transaction fees and taxes).
  - For example, a fully-rendered commission will be refunded 60% if the client cancels before SleepyTenny starts with the flat colors stage.
- The client will receive a high-resolution .jpg and .png. file of the commissioned art.
- The commissioned art can be posted online (credit is encouraged but not required).
- Do not crop out or remove SleepyTenny's watermark in any way.
- SleepyTenny reserves the right to post the finished art on her social media accounts and use the art in her portfolio.

